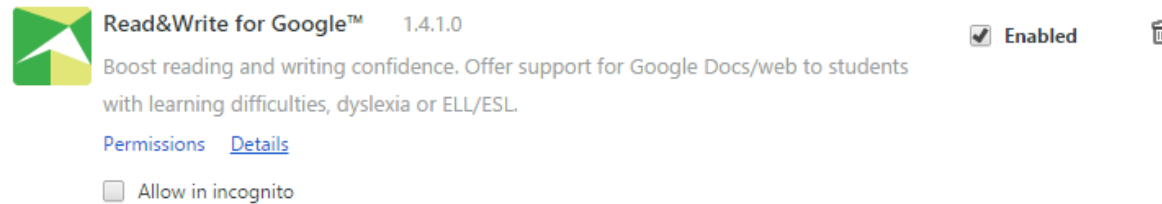
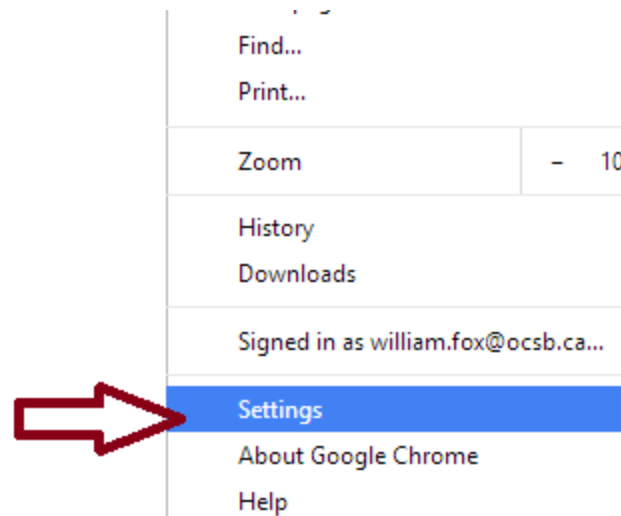


Hi Guys

1) This worked for me and a student. I went into the settings of google and found that it was enabled but not showing up

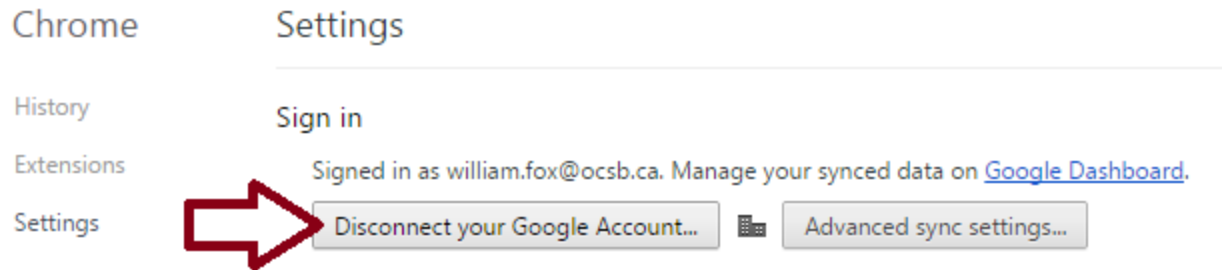


2) So I got the student to go to the **Google Settings bar** in the top left corner

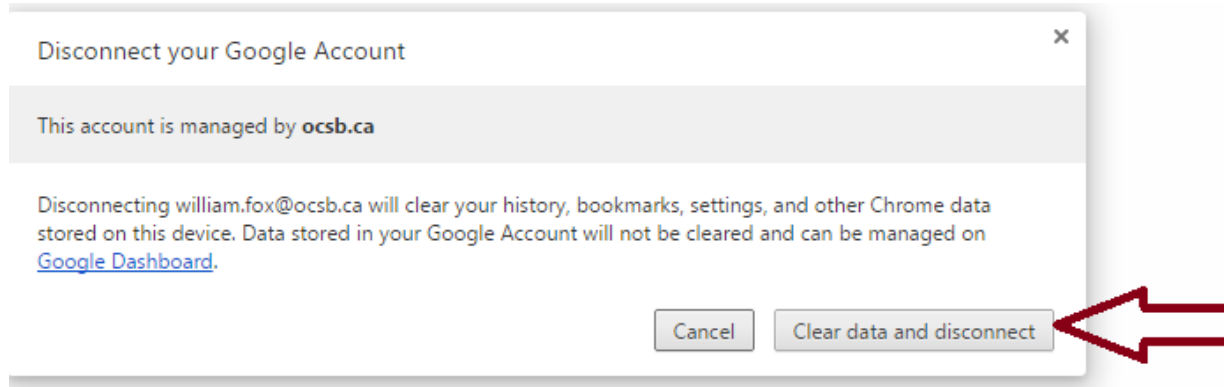


3) And go to **Settings** in the menu

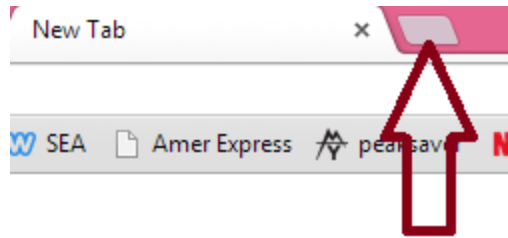
4) And **Disconnect your Google Account**



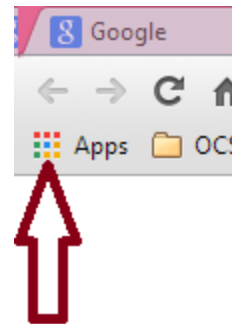
5) Click **Clear data and disconnect**



6) **Relog into Google** with the ocsb.ca teacher account or ocsbstudent account but in this way below !!!



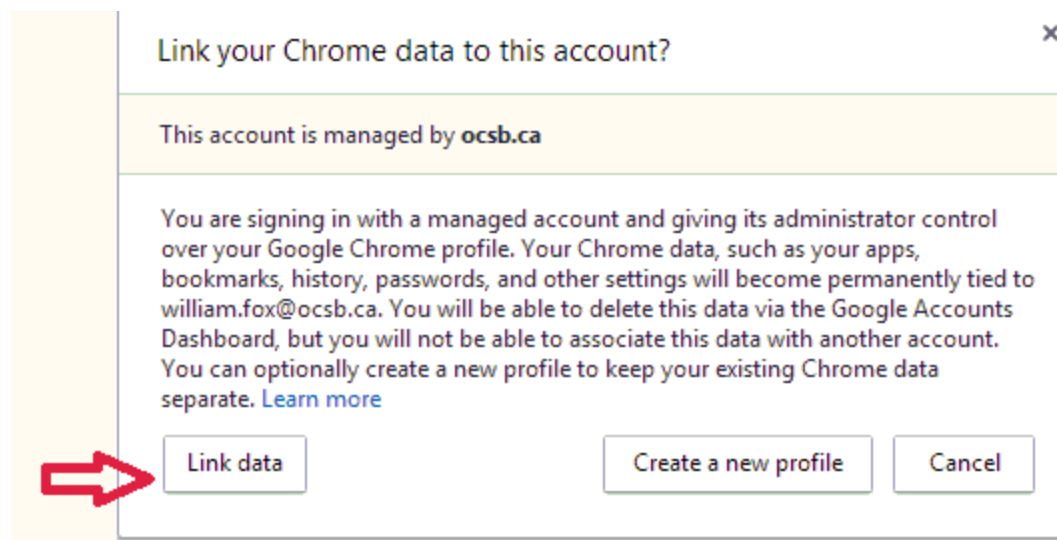
7) Click a **New tab**



8) Click the **Coloured Apps** button in the top left corner



9) You will get the **Not signed into Chrome** text in the top left corner



10) Click the **Link data** button

and that will reload all the extensions !!! But I still don't know the cause on why it disappears !!!

All the best Bill

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